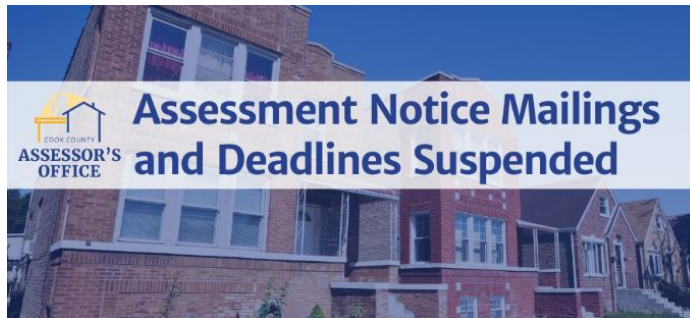


**FOR IMMEDIATE RELEASE:** March 19, 2020  
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## **Assessor's Office Suspends Assessment Notice Mailings and Deadlines**

### ***Exemption filings and processing continue online***

**CHICAGO** – The Cook County Assessor's Office announced today the temporary suspension of assessment notice mailings and appeal deadlines. This suspension will remain in place until further notice while the office remains closed to the public.



“The health and safety of the public and the communities we serve throughout Cook County is most important right now,” said Cook County Assessor Fritz Kaegi. “This includes the well-being of our employees as well as our partners in the offices of the Clerk, Treasurer, and Board of Review. Until we have

more certainty about what the future looks like, we are suspending the mailing of assessment notices and corresponding appeals.”

Customer service via phone is currently unavailable. Property owners with assessment, exemption, or appeal questions can visit [cookcountyassessor.com](http://cookcountyassessor.com) for answers to the most frequently asked questions. Customer service support is also available by sending an email via the [Contact](#) section of the website as staff continues to serve the public remotely.

Residential property owners can continue to file homeowner, senior/senior freeze, veterans and persons with disabilities exemptions online at [www.cookcountyassessor.com/exemptions](http://www.cookcountyassessor.com/exemptions).

Property owners who have already received assessment notices for 2020 can file appeals online at [www.cookcountyassessor.com/appeals](http://www.cookcountyassessor.com/appeals).

“The work of our office is essential to local services who depend on funding to run health systems and emergency services which are crucial to meeting the long-term demands of this global health crisis,” said Assessor Kaegi. “All County offices are



working together to figure out how to best serve the public, which remains our mission, more now than ever.”

Crucial services and operations of the Assessor’s Office continue on a remote basis. Appeals and exemptions already filed will continue to be processed. Many employees have been equipped with the resources necessary to work remotely.

“We are considering what medium and long term adjustments we need to make to our work to reflect the economic support that homeowners, business owners, and our communities need,” said Assessor Kaegi.

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